



CALTEX

Caltex Australia

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Greg Haylock,
Managing Director
Emerald Carrying Company
PO Box 222
Emerald QLD 4720

Dear Greg,

The purpose of my writing is to express my appreciation for the efforts which you and your team have displayed in supporting Caltex's business in the Queensland region during the recent unprecedented flood event.

The events of the past few weeks have resulted in significant personal suffering by the people of Queensland, as well as negative business continuity implications to the businesses we support. As a company we have extended our hand in support to the recovery process in Queensland. In addition with the support of our partners, we have found work around solutions to ensure the continual supply of product where it is practically possible.

I do recognise that your teams have gone above and beyond their normal roles and at all times ensuring the safety of self and operation. This is highly commendable and it is for this reason on behalf of Caltex, I wish to thank you and ask that you extend our words of appreciation to your teams on the ground.

I look forward, with your support, to a very positive year, where we grow as a partnership and continue to deliver safe supply solutions to our customers in the region.

Thank you

Regards

Daven Agranat
National Operations Manager – Distribution
Caltex Australia

Cc: David Peninton Regional Operations Manager, Caltex QLD
Paul Brown Regional Logistics Coordinator – Caltex QLD
Scott Nicholls Regional Manager Caltex Energy QLD

