

14 March 2011

Dear Greg,

BP's International Vice President of Strategic Cooperations, Mr Peter Whitehead, has received feedback via Anglo American Metallurgical Coal HQ, detailing how impressed they were with BP's ability to maintain supply throughout the flood period in QLD.


Emerald Carrying Company played a vital role in ensuring continuity of supply to all sites during this period. This effort on behalf of you and your team was outstanding and has been recognised throughout the business.

The customer focus displayed by Emerald Carrying Company staff, along with their flexibility and willingness to implement contingency plans at short notice, have been held in high regard and are greatly appreciated. BP recognises this commitment that Emerald Carrying Company has provided and continues to provide to this, and other BP customers.

BP further recognises the personal devastation you, your family and other staff members were faced with during this period. Your commitment to ensuring that stocks were maintained above minimum levels during this difficult time was exceptional.

On behalf of the BP Key Account Manager for AAMC, the National Logistics Manager and the BP Queensland Logistics team, I would like to thank you for your efforts throughout the flood period in Queensland.

Regards



Tim Donnelly

BP Regional Operations Manager – QLD, NT

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